



COASTAL HORIZONS CENTER, INC. POSITION ANNOUNCEMENT

JOB TITLE: Collaborative Care Behavioral Health Care Manager – Full-Time (Brunswick, New Hanover, Pender Co.)

DATE OF NOTICE: October 1, 2021

The Collaborative Behavioral Health (CCBH) Care Manager is an integral part of Coastal Horizons Center's team approach to integrated care for behavioral health and medical care. This role provides direct support to the client through a collaborative role with the Primary Care and Psychiatric Provider. We have availability for this role in our Wilmington Health Access for Teens (WHAT) program, Clinica Latina program, Brunswick County, Pender County, and New Hanover County offices.

Primary Duties/Responsibilities:

- Reporting risk satisfaction of clients and entering data into a registry to track time spent on each client per month.
- Improve positive client outcomes through linking clients to medication management, coordinating care, educating clients, positive role modeling, building trust between clients and their clinical and medical practitioners, supporting and connecting them to community recovery programs, and enhancing communication and the continuity of care.
- Teach, mentor, and monitor clients on issues relevant to their care.
- Conduct consultation with the psychiatrist, brief therapeutic interventions, and frequent telephonic follow ups.
- Works with healthcare providers, patient family and other individuals involved in caring for the client to ensure proper care is provided.
- Facilitates group/educational classes and related services (to clients and family members) as indicated and within their scope.

Required Educational/Experiential Qualifications:

- Bachelor's degree in Human Services, health related field, or similar degree/experience.
- At least 2 years of primary care experience as well as training to provide evidence-based care coordination.
- Ability to conduct behavioral interventions and clinical assessments.
- Ability to support the treatments such as medications initiated by the Primary Care Provider (PCP).
- Some experience working with those in addiction services is preferred.

Salary: Commensurate with education and experience. Health benefits available, life insurance, LTD, paid time off, retirement 401K savings program and more.

All full and part-time employees, volunteers, interns, and contracted staff of Coastal Horizons must adhere to our COVID-19 vaccine policy and are REQUIRED to show proof of vaccination at the time of hire.

PLEASE SEND RESUME & COVER LETTER TO: (NO PHONE CALLS PLEASE)

COASTAL HORIZONS CENTER, INC.
615 SHIPYARD BLVD.
WILMINGTON, NC 28412

ATTN: Human Resource

Or email resume to:

jobs@coastalhorizons.org